

HEALTH CARE DURING A STAY IN THE CZECH REPUBLIC **INFORMATION FOR STUDENTS FROM THE EU COUNTRIES**

Information about contracting medical providers in the place of stay and other information concerning health care during the temporary stay in the Czech Republic are available at <http://www.cmu.cz/en/travel-healthcare/foreign-in-cz/prezentace-zz>

In case of any problems concerning healthcare during your stay in the Czech Republic you can also contact us:

Centrum mezinárodních úhrad (Centre for International Reimbursements)

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In **emergency cases** dial 112 (international, communication in foreign languages) or 155 (local, usually communication in Czech language only).

Medical treatment

General information and administrative procedures

To obtain treatment under the provisions of the European regulations it is important to contact a healthcare provider (doctor, dentist, hospital), which is in a contractual relationship with any of the Czech healthcare insurance funds. Most of the providers are contractual.

Your European health insurance card (EHIC) or Provisional certificate has to be submitted to attending physician. If none of the above mentioned documents is presented, the physician can ask for an upfront payment.

The healthcare provider needs to see your EHIC or a Provisional certificate in order to get the reimbursement of costs from contracting Czech health insurance fund. Your personal data has to be filled in a specific form called „Potvrzení o nároku“ (Certificate of entitlement). The healthcare provider may also check your passport or ID card.

He should also ask you to confirm an expected length of stay in the Czech Republic and to choose one of the Czech contracting health insurance funds. You will confirm your choice and expected length of your stay by signing the above mentioned „Potvrzení o nároku“ (Certificate of entitlement).

If any medicines, laboratory examinations, or any other examinations were prescribed, the healthcare provider should give you an appropriate number of copies of „Potvrzení o nároku“ (Certificate of entitlement). The copy should be then submitted to pharmacy, laboratory or surgery.

If the EHIC or Provisional certificate is presented, the costs of treatment are covered by the chosen Czech health insurance fund.

In case you have to pay for the treatment by yourself in cash (e.g. if you didn't present appropriate documents), the costs cannot be reimbursed by the Czech health insurance fund during your stay in the Czech Republic. You should ask your competent institution for reimbursement once you return home.

If you travel to the Czech Republic in order to obtain a specific health care, ask your competent institution for authorisation (S2 or E112 form). This form should be submitted before a provision of healthcare to the chosen Czech health insurance fund. If you do not have this form or you did not submit it to the Czech health insurance fund the cost of healthcare cannot be borne by Czech health insurance fund and you will have to pay upfront.

Direct access

In case of need of a medical treatment during the **temporary stay** in the Czech Republic, you **can go to the doctor/dentist/hospital directly** presenting your EHIC or Provisional certificate to them.

Possibility of previous registration

When **staying in the Czech Republic for a longer time** (e.g. the posted workers or students) it is possible to choose and contact one of the Health insurance funds, where you can be registered. You will receive a registration document called „Potvrzení o registraci“ (Certificate of Registration) which shall be submitted to the attending doctor/dentist/at the hospital before getting the treatment.

Dental care

The **standard dental care** is generally covered by the public health insurance system, only for some special dental treatments and materials participation is to be paid in particular amounts.

Specialised care

When requiring the **treatment by a specialist**, recommendation of an attending physician has to be acquired.

Hospitalisation

In **urgent cases** visitors can go to the **hospital** with the EHIC directly. In other cases the practitioner issues a recommendation for access to the hospital.

Medical transport

Transport to the hospital is covered by the public health insurance system and is provided free of charge. In a case of urgent medical transport or in a case of treatment by doctor of emergency service it is also necessary to present your EHIC or Provisional certificate.

Medicines

If the doctor decides to prescribe you medicines, he issues a prescription. He should also give you one copy of „Potvrzení o nároku“ (Certificate of entitlement). Medicines are available at the pharmacies. For some drugs and medicines compulsory participation is to be paid – there are groups, which are fully reimbursed, partially and not covered groups of drugs and medicines as well.

Co-payments

Every insured person (or his/her legal representative) is obliged to pay the regulatory fee of **CZK 90** for emergency care that was provided by the first aid medical service including first aid medical service provided by the dentists.

The legal act also specifies the exceptions from this rule, when the insured person does not have the obligation to pay the regulatory fees – resulting hospitalisation.

The overall limit of 2.500 and 5.000 CZK

If the total amount of compulsory co-payment for partially covered drugs and medicines paid by the insured person (or his/her legal representative) exceeds 5.000 CZK per calendar year, the health insurance fund is obliged to refund the insured person (or his/her legal representative) the exceeding amount no later than within 60 days after the end of the calendar quarter in which the limit was exceeded.

For children under the age of 18 and for pensioners above the age of 65 the overall limit is 2.500 CZK per calendar year.

The healthcare provider has to issue a receipt confirming the payment of the regulation charge only upon request.

Dialysis

In case you will need a dialysis during your stay in the Czech Republic, contact please one of the dialysis centres listed on the web <http://www.globaldialysis.com/>

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In case of any problem concerning health care during your stay in the Czech Republic, you can also use these contacts e-mail: info@cmu.cz, by phone: 00420-2-36 03 3411 or by fax on 00420-2 22 73 4951

The information above is provided by **Centrum mezinárodních úhrad (Centre for International Reimbursements)**, nám. W. Churchilla 2, 113 59 Praha 3

All this information and further details (Last Updated on 17 March 2015) are available on their web page <http://www.cmu.cz/en/>